1. When can I receive the emergency aid?

You will receive the emergency aid if you are registered in the Bolsa Família program. You can check if you are registered at auxilio.caixa.gov.br.

2. How will the emergency aid be paid?

The emergency aid will be paid every two months. If you receive the Bolsa Família benefit, the emergency aid will be automatically deposited in your bank account.

3. Requirements

- You must be a resident of Brazil.
- You must be a member of a household.
- You must have a bank account at the Caixa Econômica Federal Bank.
- Your income should be less than 1,200 BRL per month for up to two people.

If you receive the Bolsa Família benefit, your income will be increased to 3,135 BRL for a household with one minor and 6,270 BRL for a household with two minors.

4. Instructions

- If you receive the BOLSA FAMÍLIA benefit, you will automatically receive the new value.
- You do not need to register for the emergency aid.
- You can register more than one person in the App.
- You can check at bolsafamilia.gov.br to view the specific schedule.
- You can withdraw cash from your card.

5. How can I get my emergency aid?

You can receive the emergency aid in the Caixa Econômica Federal Bank or at any other bank.

6. What is the payment schedule?

The emergency aid will be paid every two months. The payment dates are June 15th and July 15th, and October 15th and November 15th.

7. Notice for beneficiaries of the Bolsa Família program

- You need to register in the Bolsa Família program to receive the emergency aid.
- You can check at auxilio.caixa.gov.br to see if you are registered.
- If you receive the emergency aid, your Bolsa Família benefit will be increased.
- You can withdraw cash from your card.

8. Other organizations that can help:

- CAIXA - Auxílio Emergencial
- CARITAS Brasil
- ADRA - Agência Adventista de Defesa da Mulher
- ASBRAD - Associação Brasileira de Refugiados e Migrantes
- OIM

9. Additional information

- The emergency aid will cover your basic needs in the time of the COVID-19 pandemic.
- You can check the payment dates online.
- You can withdraw cash from your card.
- You can check at auxilio.caixa.gov.br for more information.

10. If you have any doubts, you can contact:

- CAIXA - Auxílio Emergencial
- CARITAS Brasil
- ADRA - Agência Adventista de Defesa da Mulher
- ASBRAD - Associação Brasileira de Refugiados e Migrantes
- OIM